

Selecting the right PLM Solution

To drive answers from PLM suppliers and find out which solution best fits based on your requirements, Which PLM has developed a questionnaire that covers four main areas for assessment: Commercial, Functional, Technical and Implementation, including Training & Support. The WhichPLM RFI (Request For Information) document has been independently designed to ensure that results guide customers towards selecting the best solution fit. Some example questions are included below. To find out more or to discuss your requirements further, please contact us at: info@whichplm.com or complete the form on the **Contact Us** page of the website.

PART A. COMMERCIAL: Section 2. Company Structure & Personnel				
Question				
How many personnel are in your Apparel/Footwear PLM division and what is the split in terms of role i.e. Sales, Development, Consulting, and Support?	EMEA	Americas	APAC	Total
Sales				
Consulting				
Support				
Development				
Total				
How many PLM customers do you have?				

PART B. FUNCTIONAL				
Question	Yes	Configurable	Custom	No
Does the system support 'where used' style searching?				
Are library components or objects configurable in that additional fields can be added or removed?				
Does the workflow support different statuses? Are these fully configurable?				
Does the system support yarn tables for fabrics?				

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Sample Questions continued...

Do the size charts support multiple sizes i.e. Bra's have 32, 34, 36 and also cup sizes?				
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PART C. TECHNICAL				
Question	Yes	Configurable	Custom	No
What documentation is provided to support system integration?				
Does the system offer built-in SOA (Service-Oriented Architecture)?				
Is there a threshold for the number of concurrent users on a single database instance?				
Does your product provide a development toolkit?				
Does one user sign-on allow access to different modules of the application?				

PART D. IMPLEMENTATION, TRAINING & SUPPORT				
Question				
What is the policy with regard to the support of old versions of the software?	Continuation Sheet?			
Do you support a guaranteed response time? Please comment.	Yes	Configurable	Custom	No
Please confirm the languages in which documentation is published:	Continuation Sheet?			
Are patches available via web site downloads?	Yes	Configurable	Custom	No